

Solving real problems with technology is why we exist. Ensuring the solutions we implement are secure, compliant, and just plain work is why our client's trust us.



Ron Shoe

President & Chief Cybertechnologist, SIP Oasis

COVID-19 forced the Fritz Clinic to innovate how they deliver care

The Fritz Clinic is a suboxone clinic that helps treat patients struggling with substance abuse. Before the pandemic, they supported at least 40 patients a day at each of their six locations, providing in-person care to at-risk populations in their community. However, many of their healthcare staff were older and considered at a higher risk. The Fritz Clinic turned to SIP Oasis to help them innovate how they deliver care to keep both their patients and staff safe.

SIP Oasis architected a secure and compliant patient care system

In the face of the COVID-19 pandemic, where in-office visits were no longer a reality, the clinic was struggling with a lack of digital infrastructure. SIP Oasis needed to innovate quickly. To start, they architected a secure video system for the clinic to use so patients and doctors could be in separate rooms, connected via video and phone.

With Health Insurance Portability and Accountability Act (HIPAA) compliance also top of mind, Ron and his team leveraged Todyl Secure Access Service Edge (SASE) to ensure the doctor and patient connections were secure. They also needed to enable the Fritz Clinic to create reports to demonstrate HIPAA compliance.

Saving lives and gaining efficiency through technology

Beyond the immediate benefits of keeping their doors open in the pandemic, this new system also helped the clinic improve efficiency across its multiple locations. If there were an influx of patients at one location, doctors at a different clinic could remotely assist these patients and balance workloads. The solutions SIP Oasis implemented set the stage for the Fritz Clinic to help more at-risk people in their community while mitigating their security and compliance risks.

72 hours

to implement a new solution
that kept the clinic open

HIPAA compliant

with a comprehensive
cybersecurity

Zero

missed appointments thanks
to the reliability of SIP Oasis

SIPOASIS

Todyl

Preparation enabled SIP Oasis to deliver an innovative solution quickly

SIP Oasis was uniquely prepared to support the Fritz Clinic because of their innovative business model. Their goals are always to create efficiency, minimize downtime, and provide strong security to their clients. SIP Oasis CEO Ron Shoe is constantly researching what's next in the industry to keep his clients one step ahead. As remote work and telehealth exploded, Ron ensured that SIP Oasis remained ahead of the curve by adding Todyl SASE to their technology stack.

Securing telehealth with SASE

As SIP Oasis implemented the telehealth solution, they ensured that security was built-in from day one by deploying Todyl SASE. With SASE, they were able to provide frictionless, secure telehealth connections so the Fritz Clinic's staff could operate safely and effectively from home. There was no need for them to log into VPNs; they simply had to boot up their machines and focus on providing the best care possible, knowing that all their traffic was anonymized and secured.

Helping the Fritz Clinic demonstrate compliance with HIPAA requirements

Beyond ensuring secure remote connections, the SIP Oasis also leveraged Todyl SASE to provide better reporting to help the Fritz Clinic demonstrate compliance with HIPAA. SASE enabled SIP Oasis to pull granular, real-time reporting on network traffic and gain a comprehensive view across Fritz Clinic's technology stack. This allowed them to easily demonstrate adherence to HIPAA's security control requirements.

Empowering better, more efficient care through technology

Thanks to the technology SIP Oasis implemented in 72 hours, Fritz Clinic did more than just keep their lights on—they were able to transform and optimize their care model. When a particular location experienced high volume, they were able to connect overflow patients remotely to doctors at other locations to assist them quickly. This set-up allowed Fritz Clinic to make a bigger difference in their communities both during the pandemic and after, increasing their appointment capacity while keeping both patients and staff safe.

About SIP Oasis

SIP Oasis was founded to give clients what they so desperately need but struggle to find—a partner that makes IT and telecom easy. SIP Oasis provides white-glove services for small and mid-sized businesses, delivering comprehensive services, top-notch security solutions, and cost-saving opportunities.